

Check Point SecuRemote

Installation Instructions

Last Revised: 06 March 2003

SecuRemote is a VPN client for the Windows environment. It is required to access HOSC Web services, EPC, IVoDS, MPV, and OSTPV applications from locations outside of the HOSC. The Point of Contact for questions or problems is HOSC Customer Service (HCS). HCS may be reached 8:00 a.m. – 5:00 p.m. **Central Time** at 256.544.5066, option 1 or via email at helpdesk@ums.msfc.nasa.gov.

Special Notes:

If you are running PGP, please take note that some of the newer versions of PGP include a VPN client that can be installed as an optional component. The PGP VPN client is incompatible with SecuRemote though you won't see the error until you try to establish a connection with the SecuRemote VPN client. The error message indicates that the IKE Server could not be started. If this should happen, your only option is to uninstall the PGP VPN client.

In addition, if you have a Cisco VPN client already installed on your PC, please see this link for additional important information!
<https://aristotle.hosc.msfc.nasa.gov/SR/ciscoinfo.html>

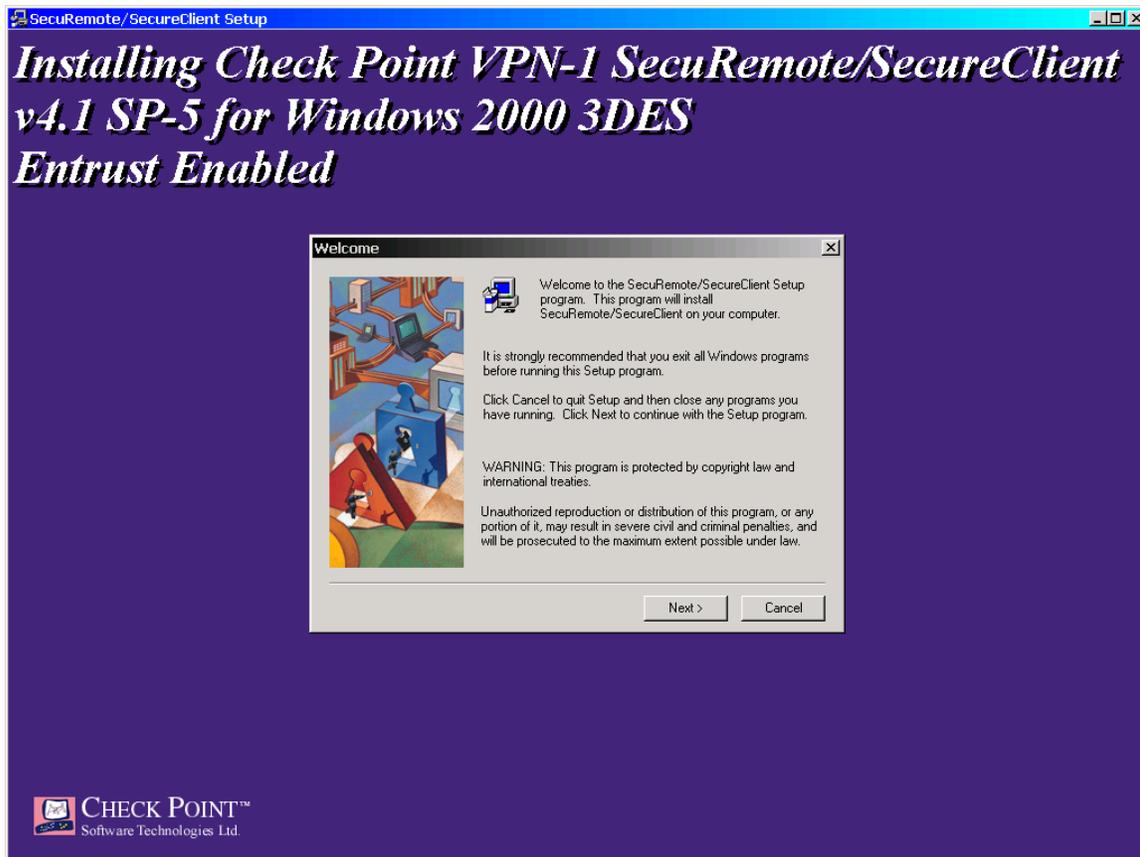
As is typical with Windows, it is recommended that other Windows applications be shutdown during the install.

If you have an old version of SecuRemote installed, please remove it before you install a newer version. See **To UNINSTALL SecuRemote** on the last page of this document if you need to remove an old version of SecuRemote.

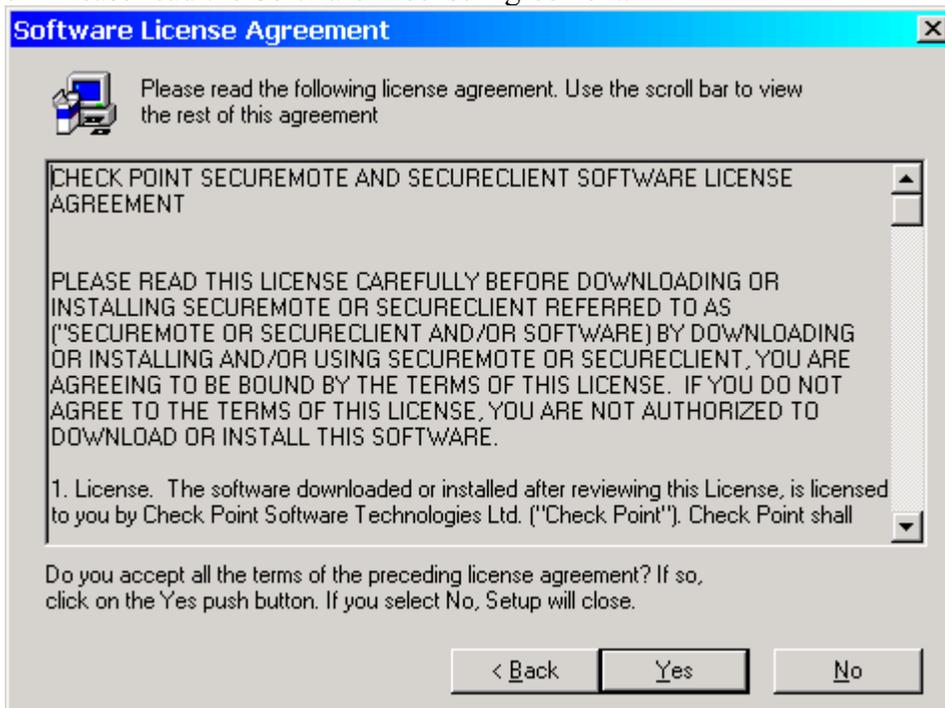
To Download and install SecuRemote:

1. To obtain our customized version of Checkpoint's SecuRemote software, please click on the following link: <https://aristotle.hosc.msfc.nasa.gov/SR/> and select the SecuRemote software bundle for your appropriate OS. Save the bundle to your pc.
2. Go to the directory where it was extracted and double-click on the **exe** file that you selected. This will begin the setup process for SecuRemote. (Figure 1)

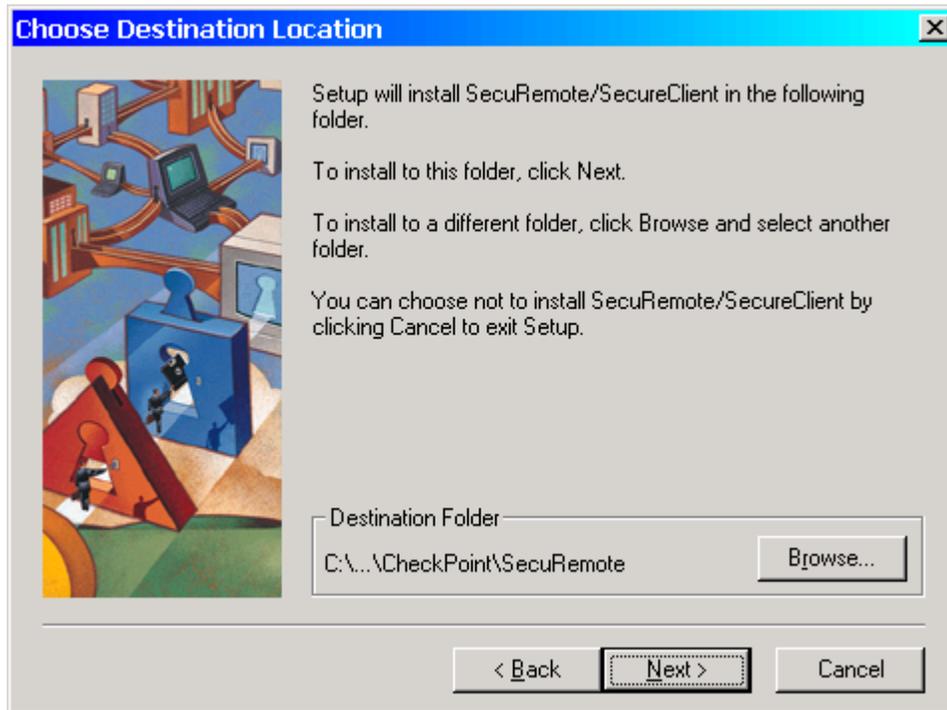
FIGURE 1



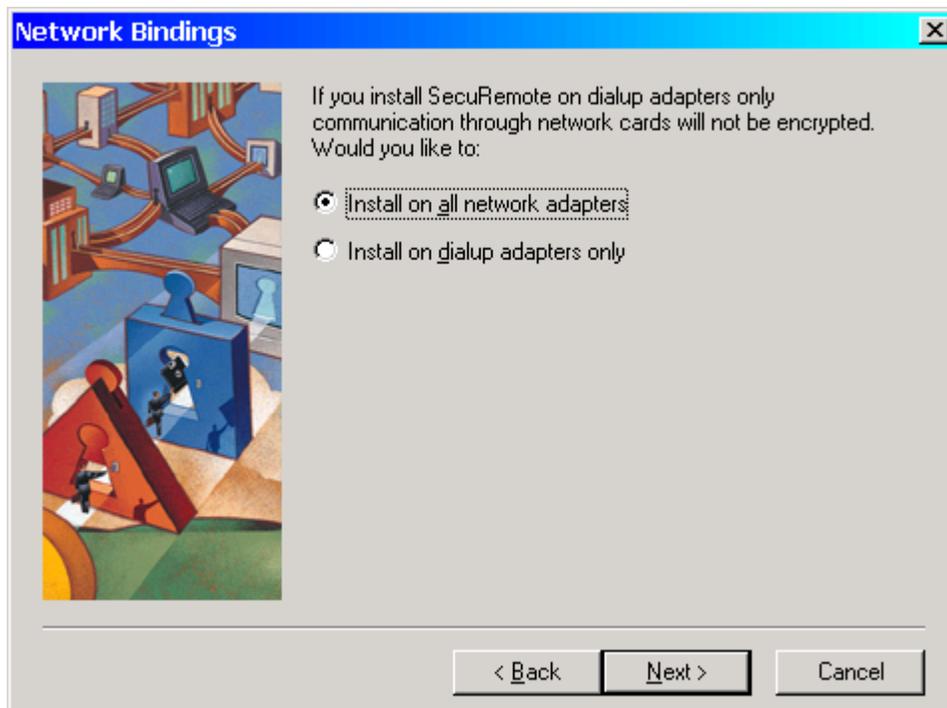
- a. Select Next
- b. Please read the Software License Agreement.



- c. Select Yes if you agree to the license agreement.



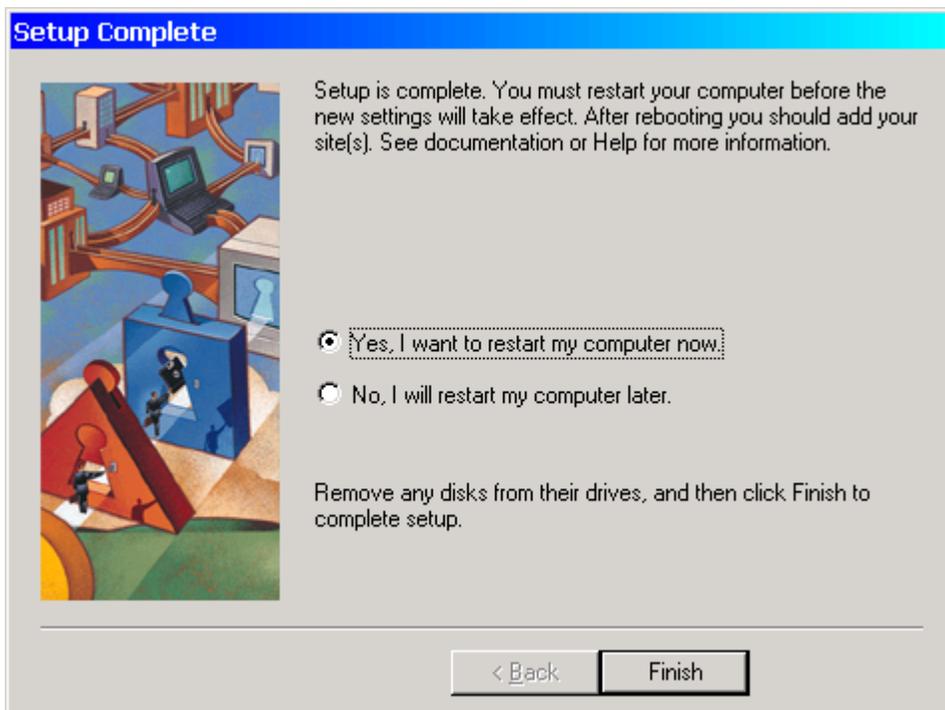
- d. Check Point will install SecuRemote in the following folder by default. C:\Program Files\CheckPoint\SecuRemote. (It is strongly recommended that you install SecuRemote in the default directory.) To install in this folder click **Next**.



- e. Select **Install on all network adapters** and click **Next**.



- f. The setup program will prompt you as to whether or not you would like to review the README file. Click **No**.



- g. Setup is complete. Select **Yes, I want to restart my computer now** and click on **Finish**.



- h. The installation will complete after reboot. Click **OK**. (The first reboot after installation typically takes a minute or two longer than normal, so be patient.)

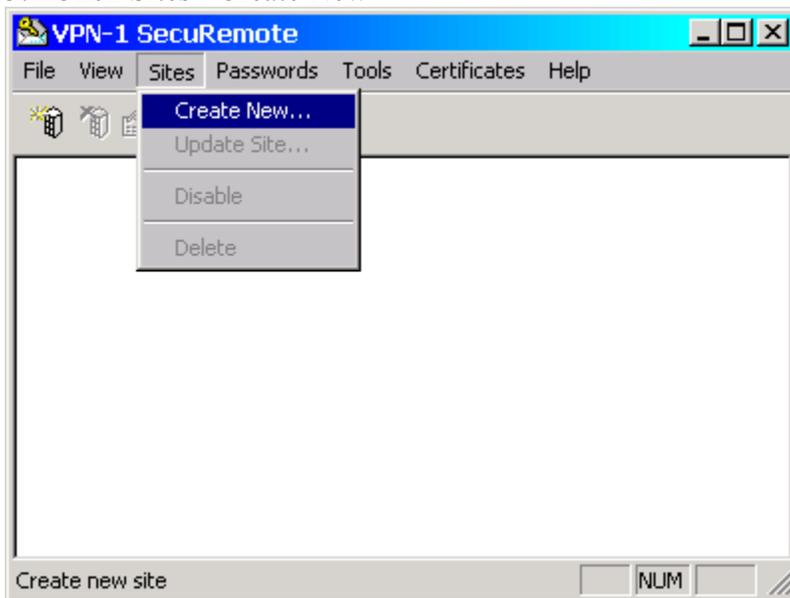
To Run SecuRemote:

1. Look for an envelope with a key in your tray in the bottom right hand corner of your computer.



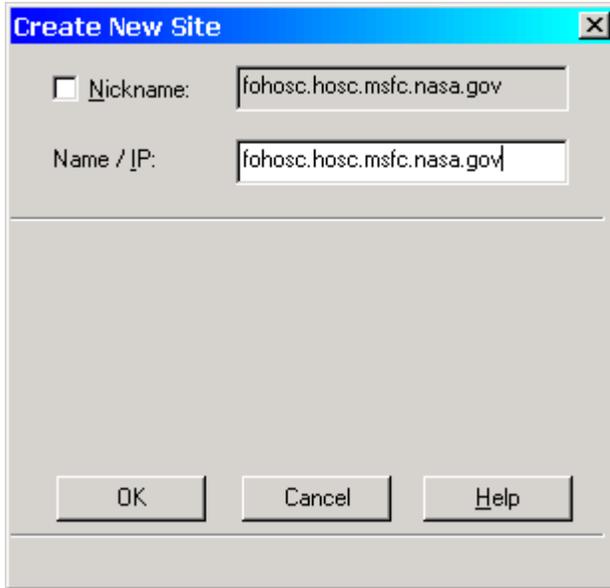
2. Double click on the envelope with the key. (This will launch the SecuRemote utility.) . (If the envelope isn't visible in the **System Tray** then start **SecuRemote** via **Start>Programs>SecuRemote>SecuRemote** and then right click on the SecuRemote envelope icon and select the **Open** option.)

3. Click Sites> Create New

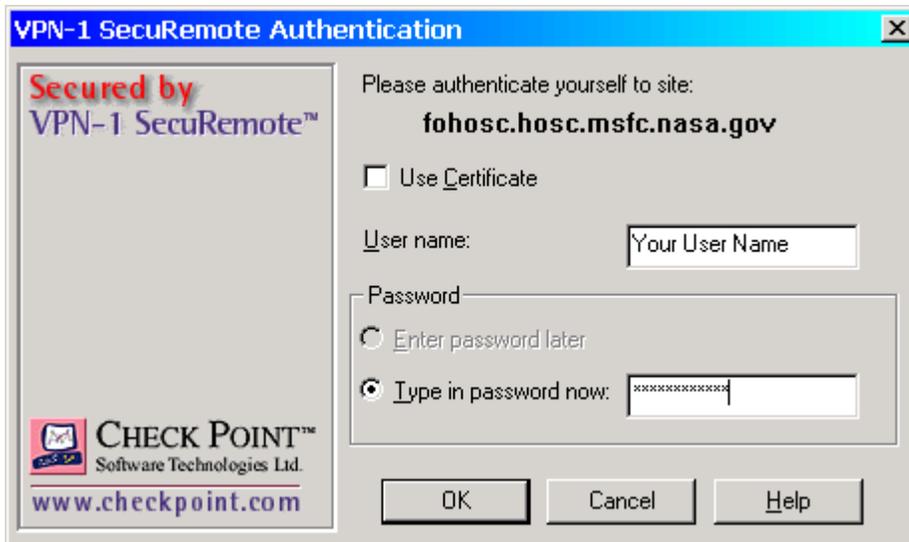


4. In the Name/IP space, type in:
fohosc.hosc.msfc.nasa.gov for the **HOSC VPN Gateway**
foivods.hosc.msfc.nasa.gov for the **IVoDS VPN Gateway**
foums.hosc.msfc.nasa.gov for the **UMS VPN Gateway**

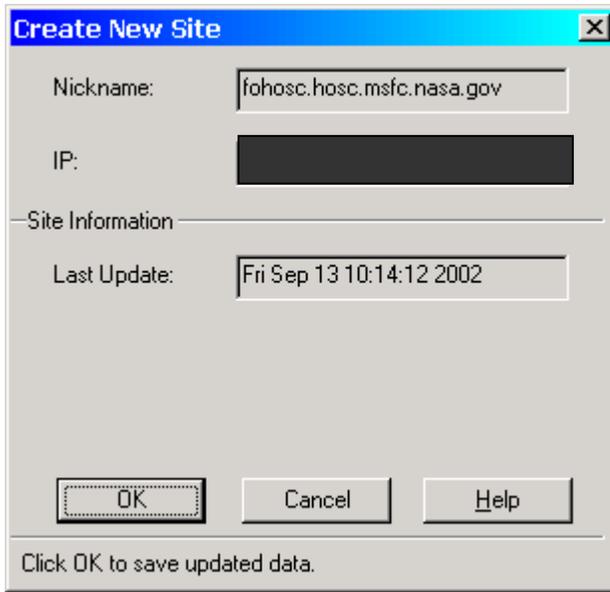
and click “ok”.



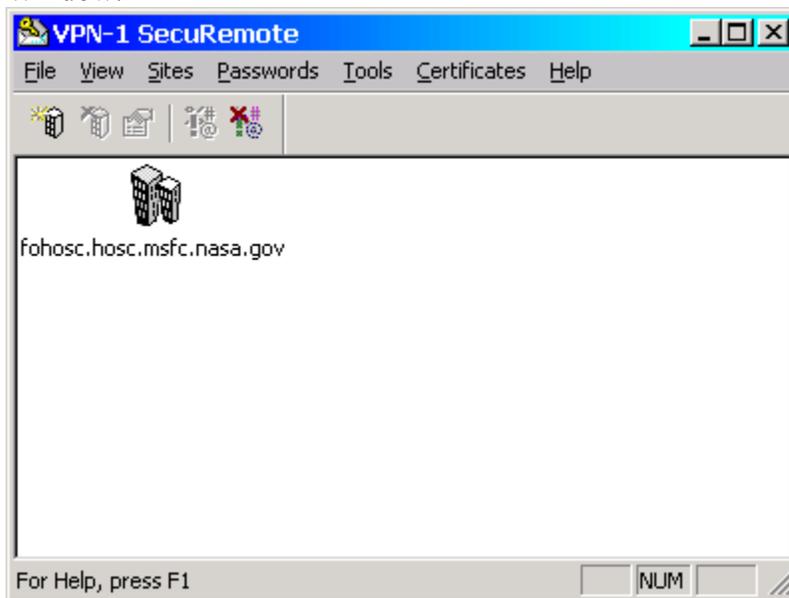
5. Type in your VPN-provided username and password and click “OK”.
If the authentication fails, try to re-enter your username and password.
If you are still experiencing difficulties, call **HOSC Customer Service** at 256-544-5066 for username/password verification.



6. Click “OK”



7. The site should show up in the SecuRemote Window.



8. You are ready to login to your application. (If you are running an X application, then XthinPro (or Exceed) must be running on your PC.)

To UNINSTALL SecuRemote:

1. Go to Start>Settings>Control Panel>Add/Remove Programs.
2. Select CheckPoint SecuRemote from the list and hit the Add/Remove Button. (It is recommended that you answer “No to All” if you receive the “Removed Shared File?” prompt.)
3. Reboot when prompted.

After the reboot is complete, verify that the Program Files>CheckPoint>SecuRemote directory is gone. If it isn't, then delete the SecuRemote directory and all its contents. (We have found that SecuRemote versions prior to NG FP2 don't clean up completely during an uninstall and this creates problems when you try and install a newer version.)